

Personal Injury Claims Process Flowchart

When did the accident happen? Limitation Issues

Court proceedings should be started with in 3 years of the date of knowledge of the injury Accident –
Resulting in personal injury

Circumstances of accident, medical treatment and names of witnesses

Liability – Who is to blame & to what degree?

Speak to all parties' insurance companies and agree the proportion of each party's fault for the accident , from 0% to 100%

Evidence of financial losses

Quotes and invoices showing cost of repairs, replacements, P60's and even accountants reports Damages –
Gain evidence and causation issues

What is required to prove injury and other losses caused by accident, i.e. damage to vehicle, clothing, loss of earnings, pension etc.

Settle claim

Damages are paid by other side and legal costs are agreed

Negotiation – Settle claim or go to Court

Calculate & negotiate settlements. Decide on court track ie small claims, fast track claim or multi-track claim (depending on size of claim)

How will legal costs be paid?

Options include a Conditional Fee Agreement (CFA) - sometimes known as "No Win No Fee"

Medical evidence

Medical experts assess effects of accident & write reports

No settlement

Issue proceedings at Court